

Annex 4: Access to Information on Websites

Institution	Who developed the website? Is it updated in-house or by donors?	Frequency of updates	Type of information found on the website	Tools for contact and feedback	Relevant public information not provided ⁹⁶³
MOJ	New webpage design developed by the USAID JRGA Project; in-house updates,	Daily	<ul style="list-style-type: none"> - Registries (expert witnesses, bailiffs, evidentiary of debtors, etc...) - Draft laws (prepared by working groups) and comments on drafts - Complaints - FAQ 	Telephone number and e-mail	N/A
HJC	In-house	Frequent	<ul style="list-style-type: none"> - Bylaws - Agenda of the sessions and conclusions - Availability of annual reports - Announcements 	Telephone number and e-mail	N/A
SPC	In-house	Infrequent	<ul style="list-style-type: none"> - Reports are not available - Minutes from the sessions of the SPC (last minutes dated from 2011) - Bylaws - News about imposed disciplinary sanction against prosecutors found on the homepage 	Telephone number and e-mail addresses are found in the informatory	An updated Informatory is available
SCC	In-house	Frequent	<ul style="list-style-type: none"> - Case law (ECtHR case law, bulletin of court practice), legal conclusions and opinions, SCC case law - Annual statistical report - Bylaws of the SCC 	Telephone number of judges chief of departments is available in informatory. Access may be difficult for an average court user	An updated informatory is available
RPPO	In-house	Infrequent	<ul style="list-style-type: none"> - Form for request for access to information of public importance 	Phone number of registry office	An updated informatory is available

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According to Article 39 of the Law on Free Access to Information of Public Importance Government, bodies should publish at least once a year an informatory containing key facts about its operations. Law defines information that the informatory should contain and oblige government bodies to grant free access to the informatory.

			<ul style="list-style-type: none"> - Statistics from 2007, only charts for several criminal offences and not the full annual report. - Bulletin of RPPO dated from 2008 - Anticorruption Strategy dated from 2005 		
Judicial Academy	In-house updates, the EU project developed the new webpage in 2010	Infrequent (last update on continuous training dates from 2011; news dates from Nov 2013)	<ul style="list-style-type: none"> - Initial training (curricula of initial training, materials for training of mentors, information on entrance exam and rank list of candidates, program of entrance exam, etc.) - Continues training (list of trainings available per area in 2011) - Materials/documents/laws from 2011 	Telephone and e-mail	An updated informatory is available
Constitutional Court	In-house updates	Daily	<ul style="list-style-type: none"> - Annual reports - FAQ - Instruction on how to request information - All information and reports on controls procedure 	Telephone and e-mail	An updated informatory is available
ACA	In-house updates	Daily	<ul style="list-style-type: none"> - Forms and templates (for political parties and officials, but also for whistleblowers requesting protection) - FAQ for citizen complaints - Opinions - Reports 	Telephone and e-mail	An updated informatory is available
Commissioner	In-house updates	Daily	<ul style="list-style-type: none"> - Guide on information that can be requested from Commissioner - Monthly statistics on Commissioner's work - Forms for requests according to the Law on free access to information of public importance - Practice (decisions and opinions) - Annual reports 	Telephone and e-mail	An updated informatory is available
Ombudsman	In-house updates	Daily	N/A	N/A	N/A
I Basic Court in Belgrade ⁹⁶⁴	In-house updates developed by the IMG-implemented project	Frequent	<ul style="list-style-type: none"> - Forms (proposal to initiate inheritance proceedings, proposal to initiate contentious proceedings, proposal for enforcement, request for revocation of the court bequests, application for a certificate that is initiated divorce dispute, application for a certificate of non-termination of parental rights and/or issuing the copy, filing of complaints, petitions; request for access to 	Telephone and online form	An updated informatory is available

⁹⁶⁴ Random sample of Basic and Higher courts across Serbia.

			public information, request for review of documents, appeal to the Commissioner for information of public importance, appeal to the Commissioner for information of public importance for administrative silence) - Electronic bulletin - Online ordering of certificates and scheduling of inspection of documents		
Basic Court in Sombor		Frequent	- Forms (confirmation that there is no procedure against an individual, complaint forms, request for access to information of public interest) - Fees (criminal, civil, enforcement, contentious, etc...) - Electronic bulletin	Telephone and personal e-mail addresses	An Informatory is available
Basic Court in Negotin		Frequent	- Forms (confirmation that there is no procedure against an individual, request for inspection of documents, request for issuing copies or transcript, request to archive for delivering of documents, confirmation that there is no divorce hearing) - Fees (criminal, civil, enforcement, contentious, etc...) - An electronic bulletin	Telephone and e-mail	Updated Informatory is available
Higher Court in Prokuplje		Frequent	-Forms (complaint forms; request for access to information of public interest; request for audio/video recording or photographs) - Fees	Telephone and office e-mail	Informatory from 2011 is available